



TITLE: ADA Website Accessibility

DEPARTMENT: Community Relations

POLICY NO: 8300.200.001

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ISSUE DATE: July 1, 2024

NEXT REVIEW: July 1, 2025

## **PURPOSE**

Aspen Valley Hospital District is fully committed to ensuring digital accessibility for people with disabilities. The Hospital is continually improving its public website user experience for everyone and applying the relevant accessibility standards.

Aspen Valley Hospital District strives to adhere to the guidelines and standards of the Americans with Disabilities Act (ADA) and the Web Content Accessibility Guidelines (WCAG) 2.1, Level AA. Our goal is to ensure our website is accessible to all individuals, including those with disabilities, and to provide a positive and accessible user experience.

## **SCOPE**

To support this commitment, the Hospital has implemented the following accessibility features:

- **Alternative Text:** Images and multimedia content include alternative text to provide context and information for users who rely on screen readers.
- **Keyboard Navigation:** Our website is designed to be navigable by keyboard, allowing users who cannot use a mouse to access all content and functionality.
- **Text Resizing:** Users can resize text to meet their needs without loss of content or functionality.
- **Contrast and Color:** We ensure sufficient contrast between text and background colors and avoid using color alone to convey information.
- **Accessible Forms:** All forms are designed to be accessible with clear labels, instructions, and error messages.
- **Skip to Content:** We provide “skip to content” links to allow users to bypass repetitive navigation elements.

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- **Accessible Documents:** PDF and other document formats are made accessible or provided in alternative formats upon request.

## Ongoing Compliance Efforts

Aspen Valley Hospital District is committed to ongoing accessibility improvements via regular audits and user testing to identify and address potential accessibility barriers. The Hospital's web development team receives training on accessibility best practices to ensure compliance with current standards.

## Feedback

Pursuant to the WCAG 2.1, Level AA guidelines, we actively encourage the community's feedback on the accessibility of our website. If users encounter any barriers or have suggestions on how we can improve accessibility, they are asked to submit their suggestions online:

<https://www.aspenhospital.org/accessibility-for-people-with-disabilities/>

Submissions will be received and reviewed by the following Aspen Valley Hospital District departments and partners: compliance, community relations and website development. We aim to respond to accessibility feedback within 48 hours and to provide a solution or alternative within 72 hours, where feasible.

## Ongoing Compliance Information

### Compliance Officer

Aspen Valley Hospital District has designated Steven Knowles, RN, BSN as its Compliance Officer. If you have compliance issues with our website, please contact our Compliance Officer for website disability-related accommodations.

### Steven Knowles

**Email:** [sknowles@aspenhospital.org](mailto:sknowles@aspenhospital.org)

**Phone:** [970.544.1551](tel:970.544.1551)

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## **REFERENCES**

### **Accessibility Resources**

For more information about web accessibility and the ADA, the following resources helpful:

- [Web Content Accessibility Guidelines \(WCAG\)](#)
- [ADA National Network](#)
- [U.S. Department of Justice – ADA](#)